



City of Norfolk

Department of Human Resources

March 20, 2003

Jeff Davidson, MBA, CMC
Breathing Space Institute
2417 Honeysuckle Road, #2A
Chapel Hill, NC 27514

Dear Mr. Davidson:

Thank you very much for your presentation on "Becoming Indispensable". Although I would like to think I practice many of the behaviors that you presented, I see there are many additional behaviors that I can implement. As well as behaviors I can sharpen.

Personally it can be a struggle not to get caught in the snare of the entitlement mentality plaguing my work environment, but your presentation reminded me that I can always do more. And from my own past experience, life is more exciting outside of the comfort zone.

Sincerely,

LaTanya Riddick
Administrative Assistant
Department of Human Resources